

# STRUCTURE & PROCESS IMPROVEMENT CASE

## INTRODUCTION

An automotive organisation with a limited staff was overwhelmed by increasing business demands.



## CHALLENGE

The project quality began to wane for this organisation as they grappled with managing the project portfolio. Although projects were being completed, the cost of project delivery was also increasing. The client's leadership team recognised that something was wrong, and knew they needed outside support to evaluate the situation and identify the best what remedies to apply.

## SOLUTION

The client decided the best course of action was to bring in professionals in project management services. The company engaged with us to perform an evaluation of the current state of affairs and provide guidance in organisational enhancement.

At the conclusion of the assessment, we presented a list of project and portfolio project management improvements that would address the specific "pain points" of the organisation in order to help prevent further deterioration in execution. Included with the list was a roadmap for implementation of these enhancements. In just three months, we are able to redefine and simplify the company's project management methodology, reorganise the operations, institute a new project and portfolio reporting structure, and establish new processes.

## RESULTS

The organisation now has a fully vetted, standardised project methodology and portfolio process to follow for all future project activities. Implementing methodology changes and restructuring projects produced immediate, realised savings in project execution productivity.