

STRUCTURE & PROCESS IMPROVEMENT CASE

INTRODUCTION

A consulting firm providing a broad range of services in strategy, operations, organisation and change, information technology, systems engineering, and program management.



CHALLENGE

The internal organisation realised that a plan needed to be put into place to mature its project management practices in order to improve efficiencies and complete projects faster.

Rather than leap right into executing process improvement, professional development, or technological initiatives, leadership made the decision to use project management best practices to achieve their goal.

SOLUTION

The detailed improvement plan revealed several areas (process, project management, training and portfolio management). In order to get an unbiased evaluation of their business practices relative to project management, the organisation engaged Sageflow to conduct a formal organisational maturity assessment involving reviews and in-person interviews to determine existing best practices and areas for improvement.

The results of this assessment served as the building blocks for the development of a detailed plan for improvement illustrating quick hits as well as short and longer-term strategies.

RESULTS

It was determined that the organisation had made such significant strides in the areas of project portfolio management and project management that their overall maturity rating had increased by 40%, exceeding the desired level detailed in the initial improvement plan.